



## Bill Payment Options

When using one of our many payment options, please take into consideration the varying lengths of time it takes for payments to be applied to your account to avoid late payment charges.



**Online:** Conveniently make your bill payments through our Online Account Manager. This great resource also allows you to track energy usage and review past account history at the touch of a button. To check it out, visit our website at [www.cplretailenergy.com/youraccount](http://www.cplretailenergy.com/youraccount).



**By Phone:** Phone payments can be made with a major credit card (VISA, MasterCard, AMEX and Discover) or through any checking or savings bank account by calling **1-866-322-5563**.



**Payment Options at Your Bank:** CPL Retail Energy accepts payments through most banks either through the Internet or the telephone. Please contact your bank for more information on these different types of payment options. Please allow 7 to 10 business days for payment to be reflected on your account.



**ACE Cash Express:** You can pay your bill in person at a local ACE Cash Express location. To find a location near you, visit [www.acecashexpress.com/store\\_locator.php](http://www.acecashexpress.com/store_locator.php).

A small convenience fee may apply to use this service.



**By Mail:** Payments by check or money order must be sent with the remittance stub in the envelope provided. Payments sent through the mail could take from 7 to 10 business days to be reflected on your account. Payments are to be sent to the following address:

CPL Retail Energy  
P.O. Box 22136  
Tulsa, OK 74121-2136



**E-Bill:** Now you can efficiently manage your bills and do your part to help the environment. With our paperless E-Bill Program, you can opt out of paper mail and start receiving and paying your bill online. Visit [www.cplretailenergy.com/youraccount](http://www.cplretailenergy.com/youraccount) to enroll today!

## Convenient Bill Pay Methods

### Online Account Manager

Did you know CPL Retail Energy's Online Account Manager lets you make online payments, sign up for paperless E-Bill statements, view account information and update your email address? Visit us online today at [www.cplretailenergy.com/youraccount](http://www.cplretailenergy.com/youraccount)

### Automatic Payment - Bank Debit

Simplify the process of paying the electricity bill. Arrange to have payments debited from your bank account to CPL Retail Energy each month and the monthly statement will be marked paid. Please visit [www.cplretailenergy.com/ABD](http://www.cplretailenergy.com/ABD) and sign up today.